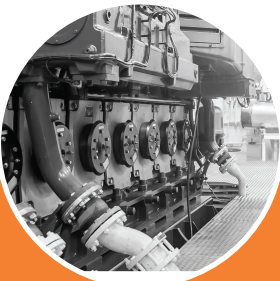


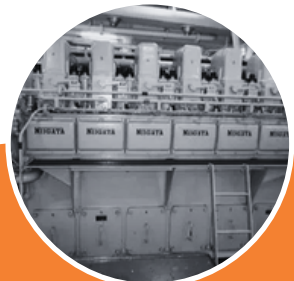
“ **CUSTOMER TESTIMONIALS** ”



**Engine Condition Monitoring System**



**Oil Condition Monitoring Solution**



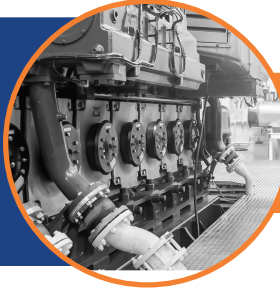
**Maintenance and Repair (Service)**



“

## CUSTOMER TESTIMONIALS

”



## Engine Condition Monitoring System

“

*The health checkup was done using the highly advanced Engine condition monitoring system. The vessels are fitted with Niigata Main Engine and Z Pellet (Propulsion system).*

*The system seems to be capable to predict failures in advance.*

*Lastly, we found the Neptunus team knowledgeable and helpful in letting us know how to read the reports and what does each indicator mean.*

”

**- Senior Manager, Technical**  
**Tugboat Operator in India**





“  
**CUSTOMER  
TESTIMONIALS**  
”



**Oil Condition  
Monitoring Solution**



“

*We are delighted with the overall performance & quality of Neptunus's Oil Quality Management System. It has helped us in saving lube oil cost while enhancing the engine reliability. Considering the value this solution has delivered & the technical support extended by Neptunus, we are now in process of implementing the above solution across our fleet of Caterpillar engines onboard different drilling rigs.*

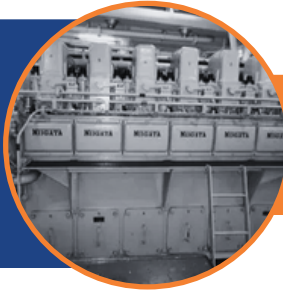
”

- **Sr. Purchase Manager**

*One of the biggest drilling rig operator in India,  
(Working under ONGC)*



“  
**CUSTOMER  
TESTIMONIALS**  
”



**Maintenance and  
Repair (Service)**



“

*Neptunus has been our preferred partner for the Niigata engine and z-peller. They are Niigata's authorized representatives and deliver great service with quick response, excellent workmanship, and customer-centric approach. In August 1019 in harsh monsoons at Mumbai's floating dock, Neptune's service team troubleshot and repaired damages gear of the port side Z-peller on our vessel within the stipulated time, undeterred by the weather challenges. We acknowledge their timely help and appreciate the team's commitment.*

”

- **AVP (Maintenance Management)**

*Port operations and marine services company in India*

“

*We are proud to be one of the largest tug boats operators from India. Most of our vessels run on Niigata engines that are being serviced very reliably and efficiently by Neptunus Power Plant Services for over two decades. One of these vessels, Ocean Spirit needed a re-configuration and programming of a critical controller circuit card and we asked Neptunus to do this during the one day scheduled downtime.*

*However, to our delight, the Neptunus service team worked smartly to do most of the coding and programming work offline to save the on-vessel execution time. As a result, the job was done quickly during normal working hours without disturbing the operations. This allowed us to utilize our scheduled downtime for other maintenance activities.*

*I wish to appreciate this great deal of planning and customer-centricity shown by the Neptunus service team and look forward to a lasting relationship.*

”

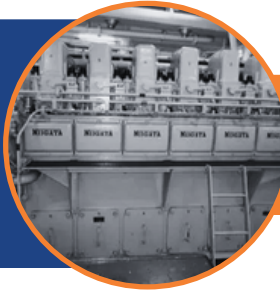
- **Dy Tech Manager**

*Port operations and marine services company in India*





“  
**CUSTOMER  
TESTIMONIALS**  
”



**Maintenance and  
Repair (Service)**



“  
*Rendering valuable assistance to the Svitzer Head Office's Operation / Technical / Newbuilding Departments in completing satisfactory Svitzer Fleets / main engine propulsion TCO estimations over a given Life Cycle Cost (LCC) period. Highly competitive.*

—  
**- Senior Group Manager**

*One of the biggest offshore supply vessel and tugboat operator globally, HQ -Denmark*

”

“

*This is to certify that Mr. Kuldeep Ishwarlal Solanki had worked through Neptunus Power Plant Services Pvt Ltd. As Service engineer in Niigata Engine for carrying scaling of Main engine & Clutch control card on our vessel Tug Ocean Spirit on 19 July 2018 at Goa MPT Port. During this time we found him hardworking, knowledgeable and excellent in providing service. He has successfully carried out scaling job to our satisfaction.*

—  
**- Dy Tech manager**

*Port operations and marine services company in India*

”



“

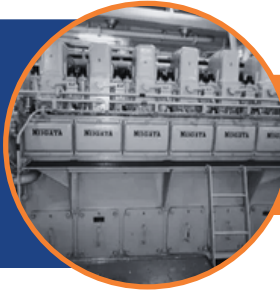
*First I would like to complement the team for the excellent work they have done on our vessel. We will surely look positively on this and will come back.*

—  
**- VP - Ship Management**

*Qatar's biggest supply vessel operator*

”

“  
**CUSTOMER  
TESTIMONIALS**  
”



**Maintenance and  
Repair (Service)**

“

*Neptunus has been our preferred partner for the engine and z-peller servicing because of their quick response, excellent workmanship and customer-centric approach. In July 2019 in spite of the extremely harsh weather conditions, Neptunus' service team responded to our urgent call and reached onboard our vessel Ocean Quest for thorough inspection of the z-peller assembly. We acknowledge their timely help and appreciate the team's commitment.*

”

**- Technical Manager**

*Port operations and marine services company in India*



“

*Neptunus has been our preferred partner for the Nigata engines and z-peller maintenance. We rely on the their knowledge, experience & skills of their expert service engineers. Recently they performed overhauling of Niigata ZP41 Z-peller on our vessel 'Greatship Prachi' at LTSB, Katupalli.*

*The challenge was to complete the overhaul within 20 days which normally takes 30 days or so. Neptunus team in coordination with shipyard showed good planning and executed the work well within the expected time frame. Workmanship and dedication of the team was quite commendable.*

*As a result, the vessel could sail out, saving time and money for the owners. We appreciate customer-centric attitude of Neptunus' team and look forward to long term businessrelationships with them.*

”

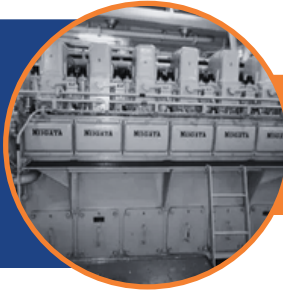
**- DGM**

*One of the biggest drilling rig operator in India*





“  
**CUSTOMER  
TESTIMONIALS**  
”



**Maintenance and  
Repair (Service)**

“

*I am writing this mail on behalf of Rig Jindal Explorer Main Engine #4 TOH job done by Neptunus Team. I would like to take an opportunity to first of all thank Mr Gaurav Chavan & Rajendra Tiwari for doing the job on time. We appreciate the Disassembling/Assembling procedure done by Mr Gaurav Chavan Team.*

*They worked as per the OEM procedure and the quality of their work was excellent. The work was completed safely without any incident. We wish them all the best for their future.*

*Please improve communication from base office according upgrade spare parts and unnecessary spares order but not in using of 1*

*St Toh list ,please refuse extra item on next TOH.*



”

- **Chief Mechanic**

*One of the biggest drilling rig operator in India,  
(Working under ONGC)*

“

*This is to state that Neptunus Power Plant Services Pvt Ltd was involved in the overhaul of the stbd thruster of Tug Adel2 (Kawasaki Rexpeller (KST-200ZC/B) at Kandla floating dock between 19.08.21 and 29.08.21. We appreciate all the hard work, dedication to duty and attention to detail displayed by their employee Mr. Manish Surve in completing the job. We are deeply satisfied by the job completed by Neptunus which involved complete overhaul of the horizontal and vertical shafts of the thruster and express gratitude for the same.*

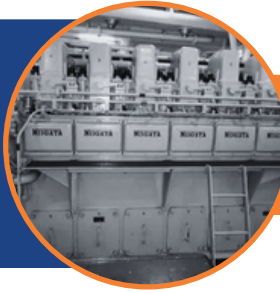
”

- **DGM (Technical)**

*Marine Fleet Operator in India*



“  
**CUSTOMER  
TESTIMONIALS**  
”



**Maintenance and  
Repair (Service)**

“  
*Working with Neptunus has been an enriching experience. We had a major overhaul requirement on one of our vessels, to be done within a very short time as the charter was not ready to wait for a longer period. Neptunus readily responded to the situation and performed the major overhaul on two C18 engines. The job was completed to our satisfaction in five days, which saved us at least three days of loss of revenue amounting to nearly 8-10 lac rupees.*

”

**- Head Technical**  
*Offshore supply vessel owner in India*



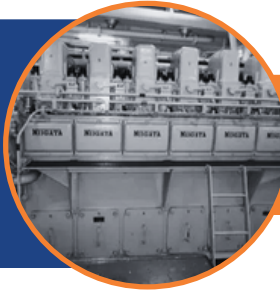
“  
*On behalf of PMS Maintenance Team and on behalf of myself; I want to express my deepest and greatest gratitude and appreciation to your team's valuable efforts during installation, testing and commissioning of:1- Niigata Main engines2- Niigata Z- Peller thrusters  
During Major Overhaul onboard PMS Burullus in Alexandria shipyard-Egypt , from 15-8-2018 to 1-10-2018.  
Finally, I want to give special thanks to:- Mr. Kuldeep Solanki-  
Mr. Manish Surve  
For their professional performance during overhauling of the Z- Peller thrusters.  
And for Mr. Murali Raju , for his professional performance of overhauling the Maine engines.  
Thanks again and hope our business relationship to last forever.*

”

**- Maintenance superintendent**  
*offshore & marine services company in Egypt*



“  
**CUSTOMER  
TESTIMONIALS**  
”



**Maintenance and  
Repair (Service)**

“  
*We would like to appreciate your team members Mr. Gaurav , Shakti and Sanjay for the excellent job i.e.; carried out MOH job on Caterpillar Main engine #4 on board. With procedures as per the Manufacturers std and completed in time , without any incidents , injuries and damages to property. Completed the job with safe work practices and safely. It is due to their persistent hard work, good attitude and behaviour , we are indebted to appreciate their good job.*

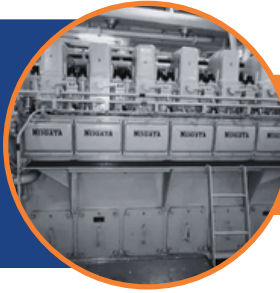
— ”  
**- Chief Mechanic**  
*One of the biggest drilling rig operator in India*



“  
*We would like to Thank you for your excellent service to our organization. We are really impressed by the timely delivery and support that you have providing us. We are indeed pleased with the fact that you have kept the quality standards high in supplying Clutch Controller card to us. We are very hopeful that you will continue to do so. We are truly delighted by the level of commitment and professionalism demonstrated by you during remotely installation. Please accept our sincere gratitude in appreciation of these tireless effort. Thank you again !*

— ”  
**- Technical Department**  
*Marine Fleet Operator in India*

“  
**CUSTOMER  
TESTIMONIALS**  
”



**Maintenance and  
Repair (Service)**

“

*Appreciate your quick response and suggestions. I would like to inform you that the problem has been traced by the ship staff and rectified. The rotating rectifier assembly cables were found partially damaged because the rectifier plate holding bolts were in loose condition. Other checks on the engine were satisfactory.*

—  
**- Captain/Master**

”



“

*Working with Neptunus has been an enriching experience. We had a major overhaul requirement on one of our vessels, to be done within a very short time as the charter was not ready to wait for a longer period. Neptunus readily responded to the situation and performed the major overhaul on two C18 engines. The job was completed to our satisfaction in five days, which saved us at least three days of loss of revenue.*

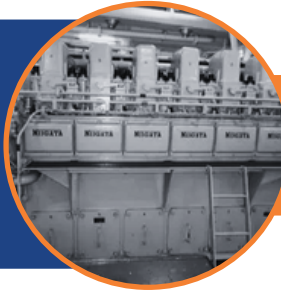
—  
**- Head Technical**  
*Offshore supply vessel owner in India*

”





“  
**CUSTOMER  
TESTIMONIALS**  
”



**Maintenance and  
Repair (Service)**

“

*Neptunus has been our preferred partner for the engine and z-peller servicing because of their quick response, excellent workmanship and customer-centric approach. In July 2019 in spite of the extremely harsh weather conditions, Neptunus' service team responded to our urgent call and reached onboard our vessel Ocean Quest for thorough inspection of the z-peller assembly. We acknowledge their timely help and appreciate the team's commitment.*

”

**- Technical Manager**

*Port operations and marine services company in India*



“

*We sincerely share a note of appreciation for Mr Kuldeep for his service on subject matter for tug Rose Star and Gulmohar Star. We found him to be very logical in approach, hard working and full of dedication in attending job. Also we found him to be very helpful and sincere while replying to our queries related to ZP propulsion at various occasion. Once again we thank your team for their continuous support.*

”

**- Senior Manager- Technical**

*Offshore supply vessel owner in India*

